

Rhode Island School of Design
RISD IT Services – Campus Workstation Program (CWP)
V2.1.1 - 06/18/2018

Program Overview

RISD's Information Technology Services (ITS) and Finance departments have developed a Campus Workstation Program (CWP) which centralizes the purchase and refresh of RISD faculty and staff computers. The CWP is designed to replace all out-of-warranty computers, create replacement cycles for all computers, establish campus standards for computer configurations, and provide a centrally funded budget, managed by RISD IT Services, for the purchase and refresh of all institutionally managed faculty and staff computers.

Program Goals

- Deliver a financially prudent approach to ensure all RISD faculty and staff have access to current workstation technology so they may engage in a technology-enabled work, teaching, and learning environment.
- Eliminate the burden on departments to plan, fund, order, and coordinate computer desktop and laptop upgrades on an individual basis.
- Increase reliability and availability of computer desktops and laptops.
- Reduce support cost by retiring obsolete equipment.
- Cost savings through volume discounts and the strategic sourcing of campus computers.
- Improve data protection and information security.
- Reduce support costs and mitigate information security risks through the identification of unused or rarely used computers and where appropriate, remove them from inventory.

CWP Computer Lifecycles

Recognizing the importance of keeping RISD's technology current, the CWP program will refresh computers in accordance with the following computer lifecycle.

Laptops – replaced every 3 years
Desktops – replaced every 4 years

How the Program Works

The central CWP budget will provide for the scheduled purchase and replacement of one desktop or laptop computer for each eligible faculty and staff employee.

Desktop and laptop computer configurations are chosen to allow diversity in brands and operating systems yet provide enough similarities so support can optimally be maintained. Standardization also reduces cost through volume purchasing discounts and vendor agreements.

A CWP approved desktop or laptop configuration will be recommended for each eligible RISD faculty or staff based on their individual software requirements and the nature of the RISD work they perform.

Please refer to the [CWP Computer Configuration Menu](#) for available CWP desktop and laptop options.

* The central budget for the CWP will provide for the full cost of many of the standard CWP desktop and laptop options. The standard options should be adequate for most RISD faculty and staff.

Understanding that some faculty's and staff's work does require more advanced computing resources we have identified several available alternative configurations. Many of the alternative configurations do require supplemental funding from individual RISD departmental/divisional budgets. Please refer to the [CWP Computer Configuration Menu](#) for details regarding associated costs.

In addition, RISD departmental/divisional budgets will be responsible for the purchase of any additional peripherals/accessories (i.e. external displays, docking stations, additional keyboards/mice, etc.)

Ownership and Inventory Control

This CWP is a partnership between RISD IT Services and each RISD Division/Department. Below is a list of key responsibilities for each partner to ensure successful program implementation.

RISD IT Services Responsibilities

Maintain accurate inventory records in the College's inventory system, Desktop Central
Provide for computer support, service, and maintenance (in partnership with RISD departmental/divisional IT service/support personnel) during the computer life cycle
Annually establish, in conjunction with appropriate advisors or advisory bodies, the computer workstation desktop/laptop purchasing standard

RISD Departmental Responsibilities

Assist RISD IT Services with the collection of computer inventory information and maintaining accurate records to include the installation of the Desktop Central asset management and inventory software
Notify RISD IT Services when new positions (requiring the use of a computer) are created

Notify RISD IT Services when faculty/staff who are assigned a RISD owned computer leave the College/Department

Costs associated with purchase of additional items such as: external display, docking station for laptop, etc.

On an annual basis, each Division/Department may be given a listing of computers to verify their location and return to RISD IT Services for inventory verification and reconciliation

Rhode Island School of Design RISD IT Services – Campus Workstation Program (CWP) Policy

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Faculty and Staff Eligibility Criteria and Program Details

- Only one computer per full-time faculty or staff will be purchased and subsequently refreshed at the current standard.
- All-in-one desktop systems and standard configurations will be encouraged for all personnel unless their specific job specifically requires more advanced computing resources.
- Laptops may be issued to personnel whose jobs require frequent mobility.
- Tablets (iPads/etc.) may be purchased with departmental/divisional funds and department head approval but will not be included in the CWP or subsequently refreshed with CWP funds.
- Desktop and laptop computers purchased through the CWP will be purchased with a 3 or 4-year manufacturer warranty as applicable based on the available manufacturer warranty for specific computer make/model and each device's anticipated campus lifecycle. RISD Departmental/Divisional IT support and/or central RISD ITS support can facilitate warranty repair directly through the manufacturer or any authorized service provider.
- Costs associated with the necessary replacement or repair of computers or accessories lost, stolen, or damaged beyond normal usage wear and tear or warranty coverage will be the responsibility of the RISD department/division assigned the equipment.
- Computer systems purchased or leased outside of the scope of this policy will not be supported or serviced by RISD IT Services and risk not being processed, paid, or reimbursed.
- All computer systems purchased, reimbursed or leased with RISD funds, regardless of the source or dollar value, remain the property of RISD or the leasing company.

Appropriate Desktop and Laptop Configuration Selection

Employees shall have the following options when purchasing / replacing their RISD computer.

Faculty and staff whose position requires the use of software which is only available for the Windows OS, and does not run natively on the Mac OS, may not have the option to choose an Apple desktop or laptop. Dual partition “Boot Camp” on a Mac or otherwise installing the Windows OS on an Apple Mac computer is not centrally supported by RISD IT Services.

Position Criteria	Option 1	Option 2
Position does not require mobility	Windows-based all-in-one desktop	Mac-iMac all-in-one desktop (if appropriate)
Position requires frequent travel or mobility	Windows-based laptop	Mac-based laptop (if appropriate)
Position requires higher end processing power (i.e. Power User/Digital Designer/etc.)	Apple Laptop- 15-inch MacBook Pro with Retina Display	
Other Specialty Configurations - considered on an as needed/as required case by case basis and will require Divisional approval and or Divisional/Departmental funding.		

*Please refer to the [CWP Computer Configuration Menu](#) for details regarding available options.

New Employees

- When a new full-time faculty or staff member is hired to fill a new position which hasn't existed before, the hiring department/division will have to budget for funds to cover the full cost to purchase the new employee's first computer. Thereafter, the refresh of the computer will fall under the CWP budget for refreshment.
- Replacement faculty/staff hires should receive the computer which was previously used by the employee they have been hired to replace.
- All computers must be purchased with the approval of RISD IT Services and/or through the CWP.

Refresh of Existing Systems

- Computer systems will be refreshed within the fiscal year in which they are determined to be end-of-life.
- Tablet devices (iPads/Etc.) are purchased outside of the CWP with departmental/divisional funds and are not refreshed through the CWP.

- The IT Services department will maintain a website which indicates the current recommended and supported computer models. Only these models will be used for the CWP program.
- A computer will be refreshed on a one-to-one basis only. Any old system must be returned to the RISD IT Services department for proper disposition. Replacements for any systems stolen or lost must be purchased with the assigned department's/division's funds. The assigned department will be responsible for paying any remaining balance or penalty associated with the computer lease agreement. Stolen or lost computers will not be refreshed until payment is made by the department to pay the lease balance or replace the lost or stolen items as applicable.

Adjunct Faculty and Temporary Staff

- Adjunct faculty and temporary staff may not be supplied with a personally assigned computer. If required, shared systems may be available to be checked out by adjunct faculty and temporary staff on a temporary basis.

Disposition of Computer Equipment

For computers due to be refreshed and those assigned to departing employees (including temporary employees)

- All computer systems purchased, reimbursed or leased with RISD funds, remain the property of RISD or the leasing company.
- RISD will not sell or transfer ownership of computer systems to present or departing employees.
- For computers due for refresh, RISD IT Services will proactively schedule the installation of the new computer and the removal of the old computer with each Department / assigned end-user. This will include advanced notice and end-user instructions for timely data backup and transfer preparation.
- Departments must notify RISD IT Services when faculty/staff leave the College/Department.
- All computer systems must be scheduled to be removed by RISD IT Services within seven days of an employee's departure.
 - a. If the time between a departing employee's last day of service and the new employee's start date is less than 30 days, RISD IT Services may choose to leave the existing system at the workspace instead of removing it.

Lost, Damaged, or Stolen Items

- Any computers or accessories that stop functioning under normal operating conditions and not due to misuse or accident will be repaired/replaced by manufacturer warranty or the central CWP budget.

- Any computers or accessories that are lost or stolen must be replaced via department funds of the department/division assigned the original equipment. If the lost or stolen device is a computer, the department/division will be responsible for paying the remaining balance of the computer lease or applicable penalty as determined by the lease agreement. These items will not be refreshed until payment is made by the department to pay the lease balance/penalty or replace the lost or stolen items.
- Any computers or accessories that are damaged beyond normal wear and tear or warranty coverage must be replaced via departmental/divisional funds of the department assigned the original equipment. If the damaged device is a computer, the department will be responsible for paying the remaining balance of the computer lease. These items will not be refreshed until payment is made by the department to pay the lease balance or replace the damaged items.

Definitions

Computer: A desktop or laptop

End-of-life: A time period that describes the end of a computer's useful period. For laptops this is generally three years past date of purchase; for workstation's this is generally four years past date of purchase.

Policy Administration

The College may restrict the use of its computers and network systems when presented with evidence of violation of College policies, or federal or state laws, or when it is necessary to do so to protect the College against potential legal liability. The College reserves the right to limit access to its information technology resources, and to remove or limit access to material stored on College technology resources.

All users are expected to conduct themselves consistent with these responsibilities. Abuse of computing privileges may subject the user to disciplinary action as established by applicable College policies.