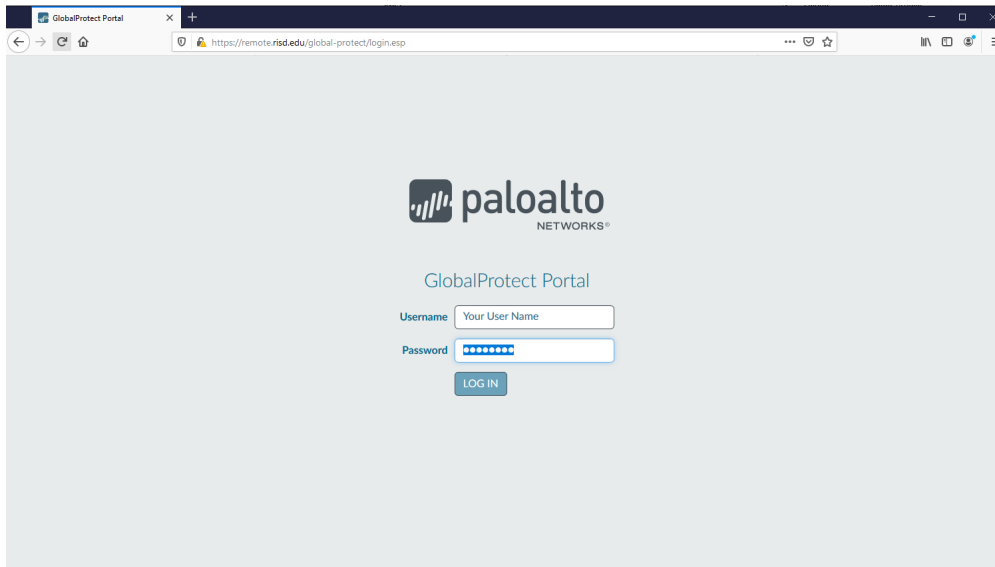
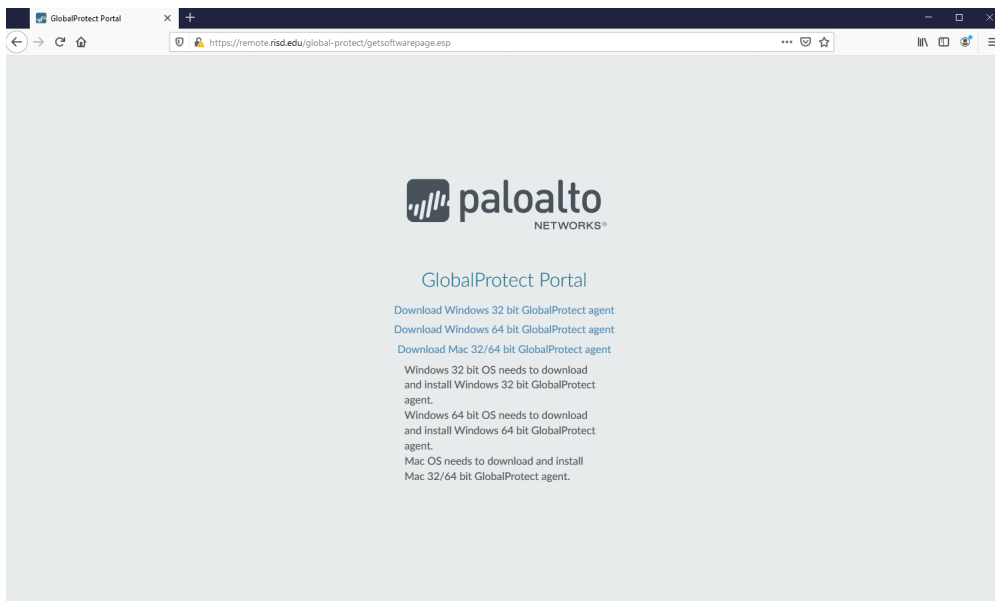


How to Install and Use Global Protect VPN Client on Mac OS:

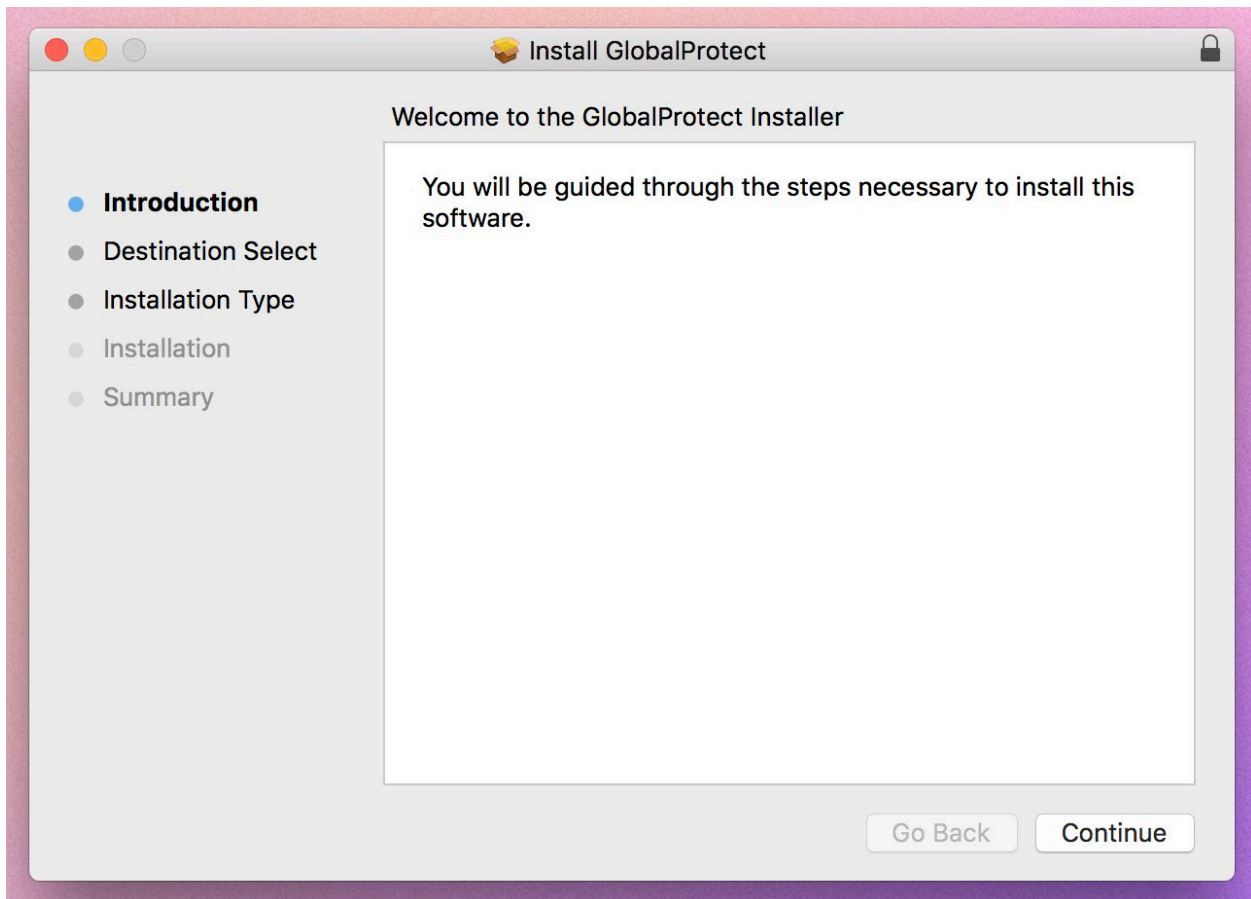
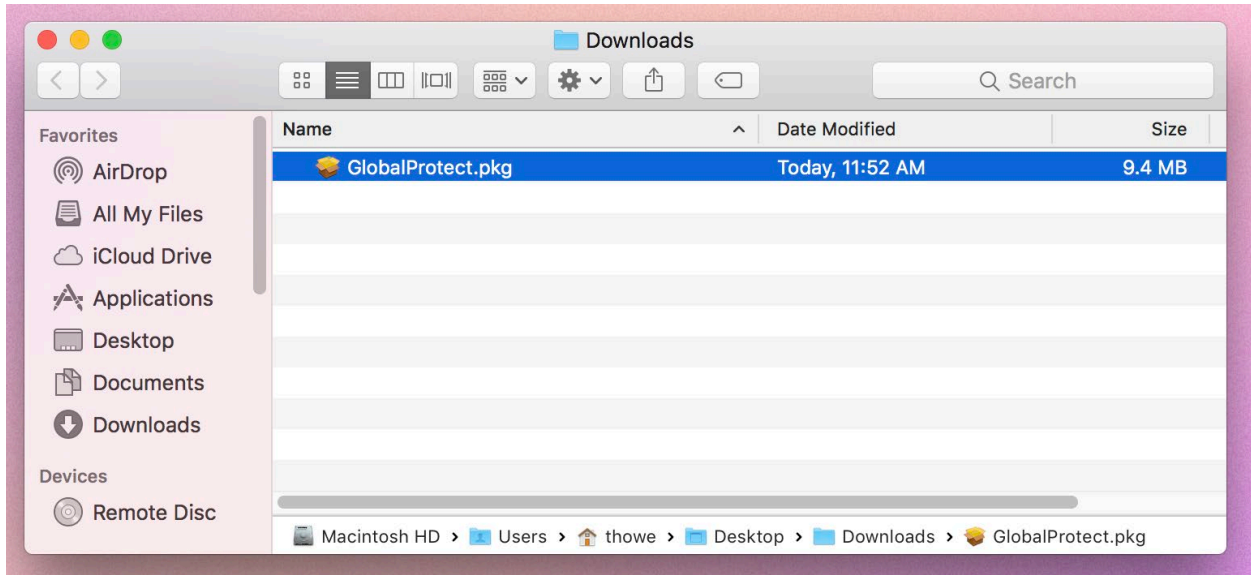
1. **Navigate** to <https://remote.risd.edu> in your web browser. (Note: this website will not function if you are connected to the RISD network)
2. **Log in** using your RISD username and password.



3. **Click 'Download Mac 32/64 bit GlobalProtect agent'** and then 'save file' to download the file



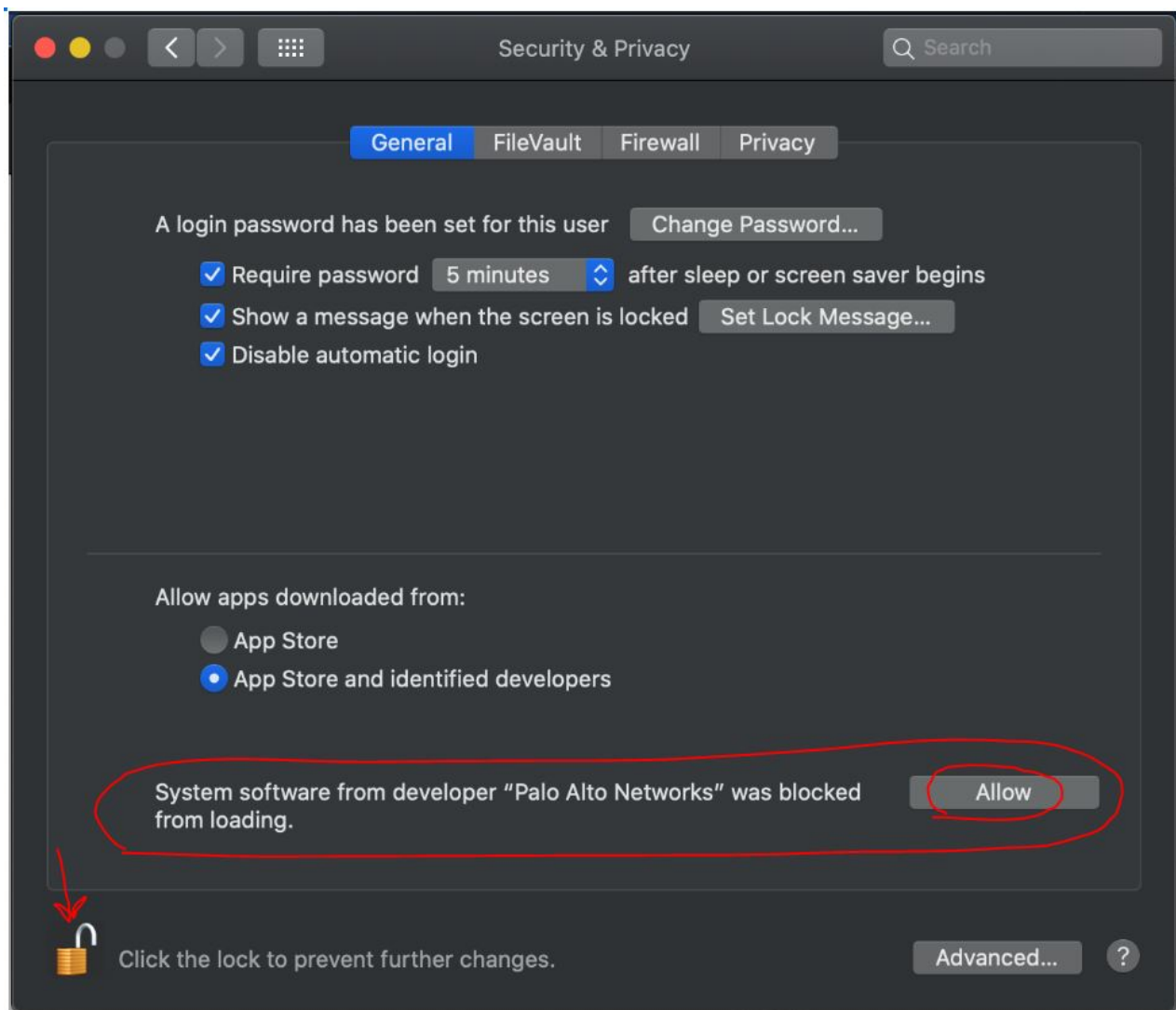
4. **Run the downloaded file.** You will need your computer's *admin username* and *password* to install.



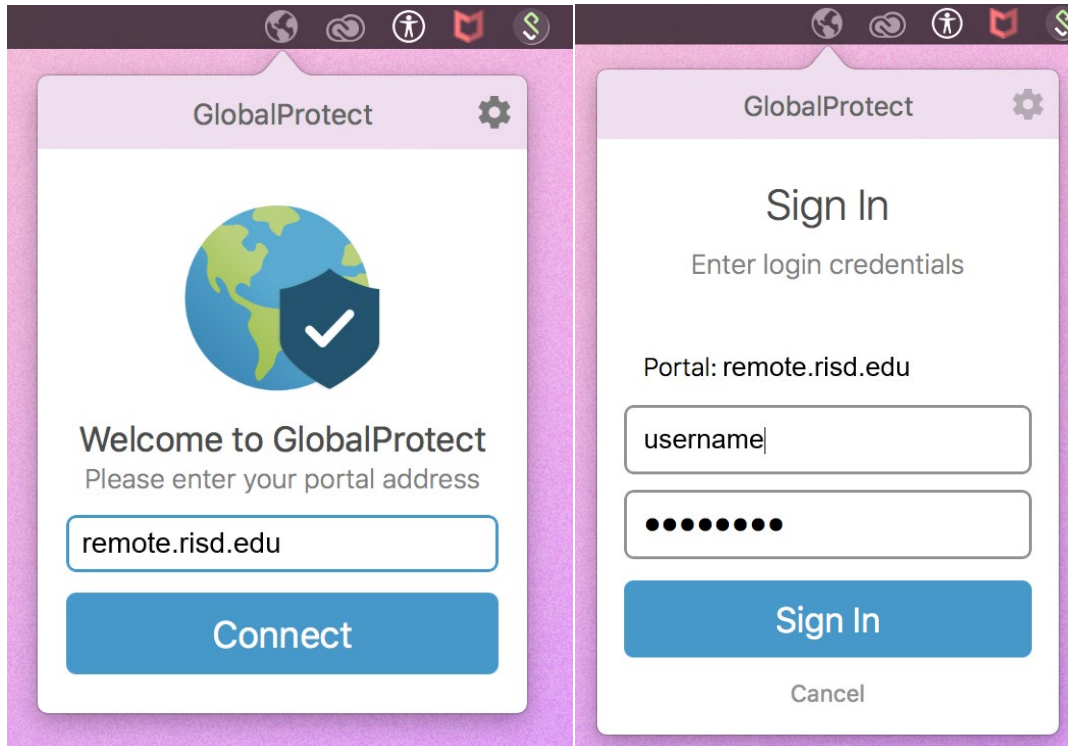
5. You will be presented with a window that says: **System Extension Blocked**. Click Open Security Preferences.

****IMPORTANT****: You must allow the extension in order for Global Protect to work properly. If you miss this dialog box go to the Apple icon > System Preferences > Security & Privacy.

Click **Allow** next to the text that says 'System software from developer "Palo Alto Networks" was blocked from loading.' If the Allow button is grayed out you may need to click the lock in the bottom left hand corner and enter your computer's *admin username* and *password* to make changes.



- Once the client has been installed, the Global Protect icon will appear in the menu bar at the top of your screen. **Click the icon** to set up the VPN connection.
- Type *remote.risd.edu*** into the **Portal Address field** and click *Connect*.



- Once you are connected to the VPN, the global protect icon in the menu bar will show a white shield.

