

Adobe Creative Cloud (CC) instructions to manually migrate Portfolio assets and co-own Behance projects

Adobe ID users were transitioned to Adobe Enterprise ID on October 10/18/18. Most files (assets) automatically migrate to the new Enterprise ID **with the exception** of web apps (**Portfolio, Behance and Fonts**).

Rest assured, your content in Portfolio and projects in Behance still exist under your Adobe ID!

Portfolio content must be transferred manually. Meaning, downloaded from your Adobe ID account to your local computer and then uploaded/opened from your Adobe Enterprise ID account.

Behance projects in Adobe ID should be co-owned with your Enterprise ID account.

Fonts have to be re-downloaded in Enterprise ID.

Portfolio

1. Sign out of your Enterprise ID account
2. Sign in to your Adobe ID to access files in portfolio (*Note: In the event you cannot sign in to Adobe ID (happens if you are using the same password for Adobe ID as your Enterprise account) you should reset your Adobe ID password to something different. Sign out of Adobe and Sign back in with your new password.
3. Reference **Adobe's documentation** how to [transfer files manually](#).

*Note: If you already have your Portfolio content stored locally on your computer, you may proceed to upload content to Enterprise ID.

Behance

Adobe's documentation

1. Create a Behance account using your Enterprise or Federated ID.
2. Sign in to your existing account using your Adobe ID.
3. [Co-own the projects](#) in the existing account with your new account.
4. Optionally, sign in to your new account and remove the co-owner of your old account. This procedure migrates the content, but not the comments and followers associated with the old account.

Need further assistance

Contact Adobe Support Call 1-800-685-2950

Select 1 - Creative Cloud

Select 3 - Support

Select 7 - for assistance with other apps (Portfolio & Behance)